

Like Family Graphco

Terms and Conditions

L.F. Graphco

2206 S. Jupiter Rd.
Garland, TX 75041

Local: 214-251-7923
Toll-free: 800-240-9209
Fax: 972-767-0819
Email: lfgraphco@aol.com

These are the L.F. Graphco Terms and Conditions set forth.

All Quotes are based on information supplied by the customer. Final pricing may vary due to circumstances not known to L.F. Graphco at the time the quote is given.

In the event of cancellation the customer agrees to be responsible for paying for any cost incurred prior to cancellation of their order. This includes any art fees or restocking fees charged by our suppliers.

All preparatory work created or furnished by us shall remain property of L.F. Graphco.

Art proofs shall be submitted. Corrections are to made and returned with changes or approved in writing. We regret any errors that are undetected before production but cannot be held responsible for any errors on materials that were printed after the customer's approval or if changes were not submitted in writing.

We are not responsible for any errors if the customer has instructed us to proceed without proofs. Orders that remain unapproved or refused by the customer are subject to our cancellation policy.

Upon approval of the art, the customer's order will go directly into production without additional proofs or press proofs unless requested by the customer.

All press proofs are subject to additional cost.

Because of differences in equipment, garments, inks and other conditions between color proofing and production pressroom operations, a reasonable variation or shift in color proofs and the completed job should be planned on by the customer and shall constitute an acceptable delivery on the part of L.F. Graphco. An estimate of 1% - 2% color shift on average.

Over-runs or under-runs not to exceed 10% on quantities ordered and/or the percentage agreed upon over or under quantities shall constitute acceptable delivery. Printer will bill for actual quantity delivered within this tolerance. If customer requires guaranteed "no less than" delivery, percentage tolerance of overage must be doubled.

The printer will maintain fire, extended coverage, vandalism, malicious mischief and sprinkler leakage insurance on all property belonging to the customer, while such property is in printer's possession; printer's liability shall not exceed the amount recoverable from such insurance.

Production schedules will be established and adhered to by customer and printer, provided that neither shall incur any liability or penalty or delays due to state of war, riot, civil disorder, fire strikes, accidents, actions of Government or civil authority and acts of God or other causes beyond the control of customer or printer.

Garments, stock, camera copy, film, color separations and other customer furnished materials shall be manufactured, packaged and delivered to the printer's specifications.

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Additional cost due to delays or impaired production caused by specification deficiencies shall be charged to the customer.

An advance deposit of 50% of the total order is required on all custom orders. Printer will not commence work until this amount has been paid.

Unless otherwise arranged, buyer shall pay the balance due on the order at the time the order is completed.

Printer shall disclaim any and all express or implied warranties of merchantability or warranty of fitness for particular purpose. Although the printer uses quality materials, due to the wide variation in laundry conditions and detergents, printer does not guarantee against fading or shrinkage of garments during laundering.

Due to the practice of batch processing knitted goods when they are dyed, printer cannot guarantee consistency of color on garments from dye lot to dye lot or from one order to another.

Printer reserves the right to substitute materials of equal or better quality without notification unless advance notification is previously agreed to in writing.

Because of differing styles, taste and manufacturer tolerances, the customer is ultimately responsible for selecting garment sizes.

Items to receive printing that are supplied by the customer are done so at the customer's risk. Printer assumes no responsibility for damage to items supplied by the customer. Printer is also not responsible for incompatibility to production process related to printing.

If an exact amount of items is required, the customer is advised to supply a 10% overage. There will be an addition charge for printing customer's items per item based on quantity.

Unless otherwise noted, all items shall be "bulk" packaged. Individual folding, tagging, bagging, etc., shall be charged at current rate.

The customer shall indemnify and hold harmless the printer from any and all loss, cost, expense and damages on account of any and all manner of claims, demands, actions, and proceedings that may be instituted against the printer on grounds of copyright or any proprietary rights of any person, or that it contains any matter that is libelous or scandalous, or invades any person's right to privacy or other personal rights except to the extent that the printer has contributed to the matter. The customer agrees to, at the customer's own expense, promptly defend and continue the defense of any such claim, demand, action or proceeding that may be brought against the printer, provided that the printer shall promptly notify the customer with respect thereto, and provide further that the printer shall give the customer such reasonable time as the urgency of the situation may permit in which to undertake and continue and defense thereof.

These terms and conditions are subject to change without notice.